HOW BUYING WORKS

Prices, plan and terms, all in writing.

The software has run the reference exchange in production since 2024. These pages give what each product costs on each model, how delivery runs, what you provide, what is not included and how support works. The last page links to the live system.

Fixed price
from the public price list

50% + 50%
of one-time fees: at signature and when your platform opens

90 days
after go-live: deviations from the agreed scope fixed at no charge

November 2026 · bitpolaris.com/pricing

PRICES

Four products, up to three ways to buy each.

Cloud is hosted by us under your brand. Self-hosted runs on your servers. Source gives you the code to modify under the licence agreement. Two or more products: 10% off licence and monthly product prices; four or more: 15%. Setup, modules and services are not discounted.

PRODUCT	CLOUD	SELF-HOSTED LICENCE	SOURCE LICENCE	TIME TO LAUNCH
Exchange	€1,600 / month + €7,700 setup	€24,500 + 20% / yr updates & support	€58,100 perpetual	5 weeks
Payments	€410 / month + €2,100 setup	€7,700 + 20% / yr	€20,300 perpetual	2 weeks
Wallet	€670 / month + €3,350 setup	€11,900 + 20% / yr	€28,700 perpetual	3 weeks
Custody	self-hosted only	€15,400 €14,000 with Exchange · + 20% / yr	€37,800 €33,600 with Exchange	3 weeks, incl. key ceremony

Times are typical, counted from the signed scope and the prerequisites on the next page; app-store review time is set by Apple and Google. Cloud prices include hosting, backups, upgrades and 24/7 on-call in year one. Mobile apps, fiat rails, Earn, Convert and other modules are priced separately on bitpolaris.com/pricing. All prices exclude VAT and third-party fees (KYC vendor, hosting for self-hosted, reference-venue fees).

DELIVERY

From the first e-mail to go-live.

1. You answer five questions by e-mail
2. We send a written, fixed-price proposal with a dated plan
3. You sign and pay 50% of one-time fees; cloud is billed monthly in advance
4. We install, brand and publish; you test on your data
5. Your platform opens: the other 50%, then 90 days of fixes at no charge

YOU PROVIDE

- Your licence and legal entity; you run the business and its customer relationships
- Contracts with your KYC/KYT providers (supported ones integrated; others quoted)
- Domain, brand assets and Apple / Google developer accounts
- An account at a reference venue if you use mirrored liquidity
- Servers, for self-hosted only

WE PROVIDE

- The software, installed on our cloud or your servers
- Your brand on the web, e-mails and the apps you order
- App-store submission under your accounts, for apps in your scope
- Handover documentation for your operations team
- Updates and support according to your model

TERMS

What is not included, and how support works.

NOT INCLUDED

- Legal and licensing work: your counsel files the application
- Holding client funds or running the exchange for you
- Liquidity capital and venue trading fees
- Third-party fees: KYC vendor, hosting for self-hosted
- Custom development: quoted separately at a fixed price

SUPPORT

- Cloud: hosting, backups, upgrades and 24/7 on-call in year one
- Self-hosted: updates and support at 20% of the licence per year
- Source: optional update stream, quoted
- Office hours Mon–Fri 09:00–18:00 CET; critical incidents (P1) 24/7 for cloud and supported self-hosted clients

To start, e-mail sales@bitpolaris.com with five answers: what you want to launch · what you use today, if anything · your target launch date · your budget range · who decides. We reply with a written proposal that fixes the price and the plan.

BitPolaris is a brand of KSA Global Danışmanlık A.Ş., Istanbul. We are a software vendor: we do not operate an exchange for clients, hold their assets or give investment advice.

CHECK IT YOURSELF

Open it now, not after the meeting.

Click any tile in the PDF, or scan the code with a phone. The reference exchange runs this software in production; it is named under NDA and shown live in a guided session.

IN THE BROWSER

Screen tour

Trading, consoles, custody and mobile screens, captured from the running system.

bitpolaris.com/demo#tour ↗

TEST BUILDS

Wallet app

iOS and Android test builds of the wallet, shared after the first call.

bitpolaris.com/demo#wallet ↗

IN THE BROWSER

Payment demo

An invoice, the on-chain confirmation and the signed webhook, step by step.

bitpolaris.com/demo#payments ↗

IN THE BROWSER

Console demo

Markets, verification, treasury and support screens you can click through.

bitpolaris.com/demo#demo-ops ↗

PUBLIC

Documentation

Getting started, trading API, payments API and webhooks, custody policy.

bitpolaris.com/docs ↗

MEASURED

Status page

Availability of the platform's services, measured automatically.

bitpolaris.com/status ↗